



## Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

C A No. Applied For  
Complaint No. 45/2023

**In the matter of:**

Saroj .....Complainant

**VERSUS**

BSES Yamuna Power Limited .....Respondent

**Quorum:**

1. Mr. Nishat Ahmed Alvi, Member (CRM)
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

**Appearance:**

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. Imran Siddiqi, Ms. Shweta Chaudhary, Mr. Shubham Singh & Ms. Divya Sharma, On behalf of BYPL

### ORDER

Date of Hearing: 02<sup>nd</sup> March, 2023

Date of Order: 06<sup>th</sup> March, 2023

**Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)**

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected without mentioning any reason. Complainant, pleading that respondent has rejected his application for new connection, has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his applications for new connection.

**Complaint No. 45/2023**

2. The complainant in his complaint submitted that he applied for new electricity connection at premises no. H/No. 7, GF, Kh No. 601, Gali No. 3, Lal Dora, Bank Colony, Mandoli, Delhi-110093 vide application no. 8006068368 but respondent rejected his application for new connection without mentioning any specific reason. Therefore, complainant's application for release of new connection may be granted.
3. Case was put up for hearing on 02.03.2023, when representative of the complainant submitted withdrawal letter stating therein that wishes to withdraw their complaint.
4. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
5. No order as to the cost. Both the parties should be informed accordingly.  
File be consigned to Record Room.

  
(NISHAT A ALVI)  
MEMBER (CRM)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)